



Medical Record and Facility Site Reviews

BlueCross and Blue Shield of Texas (BCBSTX) conducts medical record reviews and facility site reviews in order to:

- Determine the physicians and other professional provider office's ongoing compliance with standards for provision and documentation of health care services, and compliance with processes that maintain safety standards and practices.
- Confirm physician and other professional provider involvement in the continuity and coordination of care for our members.

Texas HHSC and BCBSTX have the right to enter the premises of providers to inspect, monitor, audit or otherwise evaluate the work performed. We will perform all inspections and evaluations in such a manner as not to unduly delay work (in accordance with the Provider Agreement).

Medical Record Review and Facility Site Review survey tools are available upon request. The tools indicate what elements are reviewed.