



**BlueCross BlueShield
of Texas**

Long Term Services and Support (LTSS) Claim Submissions Without Valid Authorizations will deny – Texas Medicaid

LTSS Claim Denials Reminder:

When a LTSS provider submits a claim **without prior authorization** and/or **without a valid authorization number on the claim**, the claim will **deny** for no authorization.

LTSS Claim Submissions:

When submitting a claim, **add a valid authorization number on your claim form**. LTSS providers submitting claims should use the following authorization number **prefixes: VL, 19, 20 and UG**.

Need Assistance:

If you need assistance with submitting a claim, please reach out to your provider representative directly or send an email to TexasMedicaidNetworkDepartment@bcbstx.com. You may also find additional information in your BCBSTX Provider Manual under Chapter 10.